

Outstanding actions from Overview and Scrutiny – October 2019

MEETING DATE AGENDA ITEM AND MINUTE NUMBER	RECOMMENDATION/ ACTION	UPDATE	TIMESCALE
02/09/19 OSC13/19 ACTION 1	<p>Councillor Booth stated that the figures show that only 5% of breaches are resolved when a formal notice is issued by the Council. He suggested that these figures reflect that the Council could do more in relation to planning enforcement and asked that his comments are passed back to Nick Harding (Head of Shared Planning).</p>	<p>These comments were passed on to Nick Harding.</p>	<p>Completed</p>
02/09/19 ACTION 2 OSC14/19	<p>Councillor Hay asked how many Council Tax Billing Officers are currently recruited by ARP.</p>	<p>ARP currently have 19 Council Tax Billing Officers, plus another 8 starting in two weeks. The total will then be 27.</p>	<p>Completed</p>
02/09/19 ACTION 3 OSC14/19	<p>Councillor Booth asked if figures were available that show the number of housing adaptation applications that were refused due to the landlord (mainly housing associations) not giving permission</p>	<p>We do not keep data on refusals from landlords regarding adaptations. Often this would be dealt with by the Occupational Therapists prior to the Council being involved. However the feedback from Officers is as follows:</p>	<p>Completed</p>

	(page 21 of the 2 nd September 2019 agenda pack)	<ul style="list-style-type: none"> • Private rented landlords rarely refuse a DFG as relates to an improvement. • Registered Providers may query the appropriateness of the proposal linked to managing their stock and future lettings etc. In these cases work would be done to look how the resident could be supported through other options e.g supported move etc, linked to the FDC allocations policy 	
02/09/19 ACTION 4 OSC14/19	Councillor Miscandlon asked if 'lifetime homes' are increasing in the district.	<p>In the last 3 years the Council is aware of 12 affordable homes that have been lifetime homes compliant. We do not monitor delivery of lifetime homes in other tenures.</p> <p>The Local Plan says that 'In this regard, where appropriate and viable, the Council will seek all new housing to be of a Lifetime Homes Standard'.</p> <p>Viability is an issue in the Fenland area though it is recognised achieving this standard is a challenge across the country as a whole</p>	Completed
02/09/19 ACTION 5 OSC14/19	Members asked that the customer satisfaction statistic in relation to DFGs is removed from future reports and replaced with budgetary figures and the number of instances in which DFGs do not progress	Agreed	Completed

	from initial enquiries.		
02/09/19 ACTION 6 OSC14/19	It was agreed that members would be kept informed of progress in relation to the second phase of the Syrian Refugee Project	Agreed	Completed
02/09/19 ACTION 7 OSC15/19	Councillor Cornwell requested that Credit Unions are included in the CTS consultation process.	Yes, they will receive a stakeholder letter highlighting the proposed changes to the scheme and the consultation details, including consultation dates and the survey link.	Completed
02/09/19 ACTION 8 OSC15/19	Councillor Cornwell asked that members are made aware if feedback received as part of the CTS consultation process, is submitted by claimants of Council Tax Support or just interested parties.	Yes, the survey includes the following 2 questions: <ol style="list-style-type: none"> 1. Does your Council Tax Bill include a reduction called 'Council Tax Support' on it? 2. Do you currently get Housing Benefit from FDC? 	Completed